MERCHANDISE WARRANTY

Goods are warranted against defects in manufacture for one year. The company makes no other warranty, and all implied warranties including any warranty of merchantability or fitness for a particular purpose are limited to the duration of the expressed warranty period as set forth above. Purchase order, invoice number or sales order number must be presented in order to claim any warranty or replacements.

The company's maximum liability hereunder is limited to the purchase price of the products in no event shall the company be liable for any consequential, indirect, incidental or special damages of any nature arising from the sale or use of this product, whether in contract, tort, strict liability or otherwise.

Products will not be accepted for repair or replacement under this warranty unless we have given prior authorization for their return. Upon receipt of products returned for repair or replacement we will determine whether products qualify for repair or replacement under this warranty; if they do not, we will notify our customer of estimated costs of repair or replacement involved and will obtain authorization prior to proceeding. We have no liability to pay any costs of repair performed by anyone other than us, unless in each instance we have given prior written approval of such repair in which case we will pay what we consider to be the reasonable cost thereof.

All materials and finishes meet ANSI /BHMA standards at time of shipment. We do not warrant finishes exposed to corrosive environments such as saltwater, chemicals, high humidy, moisture, and extreme heat.

CAL-ROYAL LIFETIME LIMITED MECHANICAL WARRANTY

The Cal-Royal Products listed below are warranted against defects in mechanical workmanship and 3 year finish warranty for the life of the opening into which they are installed. This warranty is valid only if the products are installed according to the manufacturers' explicit directions, are the correct application for the opening in question (i.e.: a grade 2 lock is not acceptable in a school or university application) and those products that require adjustment at installation are adjusted correctly. It is assumed that if either the door or frame components in the opening has been violated and therefore the Warranty of those Cal-Royal products in that opening would be null and void. It is also assumed by this Warranty that those products that require periodic adjustment or maintenance are receiving that attention through the life of the opening.

This warranty DOES NOT COVER:

1. Abuse or vandalism
2. Products used in an incorrect application
3. Scratches or normal wear in a products finish (**Does not cover US1, US4, US10B, US10BE, DURO**)
4. Products that have been improperly installed or adjusted
5. Any Product installed in a hostile environment causing premature corrosion, wear and tear
6. The cost incurred in removing and installing a replacement product. Upon return of defective product to Cal-Royal Products, Cal-Royal may repair or replace the product or refund the purchase price. Cal-Royal is not liable for incidental or consequential damages.

The products that are covered by the above Lifetime Limited Mechanical Warranty are:

1. All Commercial Grade Hinges
2. Genesys, Calypso, LRC, Omega, NM, SC Series Grade 1 Locks – Mortise and Cylindrical Locksets
3. Barrington, Challenger, Columbus, Commander, Explorer, Grand, Pioneer, and Tuscany Grade 2 Locksets
4. Guardian Series Grade 2 Cylindrical Dead Latches
5. CIL, HIL, JHIL Series Grade 2 Interconnected Locksets
6. CRB800 Series Grade 1 & CB160, SQ300, T300 Series Grade 2 Deadbolts
7. 900, CR441, CR801 / CR801S, 300, 500, 700 Series Grade 1 Door Closers
8. 6600, 7700, 9800, 2200, 4500, 5000 & T5000 Series Grade 1 & 4400 Series Grade 2 Exit Devices

Cal-Royal Locksets, Door Closers, Exit Devices and Door Hardware are designed to provide the highest standard of product quality and performance. To maintain a long-lasting finish great care should be taken. Constant use and exposure to elements and high traffic would require cleaning on a regular basis.

EXIT DEVICE TRIMS WARRANTY

LIMITED WARRANTY: Cal-Royal Products (CRP) warrants that its products are free from defects in workmanship and material under normal use and service.

1. All Cylindrical Trims (5 years)
2. Escutcheon Trims (3 years)
3. All 8000 Series Exit Trims (1 year)
4. All Electrified trims (1 year)

ELECTRIFIED HARDWARE WARRANTY (2 YEARS LIMITED WARRANTY)

LIMITED WARRANTY: Cal-Royal Products (CRP) warrants that its products are free from defects in workmanship and material under normal use and service. Since CRP does not control product usage, CRP makes no representation as to the degree of security conveyed by the use of any product. This warranty does not cover defects or damage which occur from improper maintenance, improper storage, improper installation, shipping and handling, ordinary wear and tear, misuse, abuse, accidents, unauthorized service, work done by others or consequential damages.

CRP will not pay for the cost of repair performed other than in accordance with this warranty. CRP can only perform authorized warranty work at the factory. CRP's only liability, in tort or contract, whether under this warranty or otherwise, is limited to providing repair or replacement of any product or component part which is proven to be defective as covered by the warranty, within three (3) years after delivery from CRP to the original purchaser. Written notice of a product or component part believed to be defective, as covered by this warranty, should be sent to Cal-Royal Products 6605 Flotilla St, Commerce, CA 90040.

Include Claimant's name, address, phone, and identification of the product, invoice number and date, and a brief description of the defect. Upon receipt of such notice, a CRP representative will contact claimants to where to ship such product or component part, with shipping charges prepaid for examination, and in the event such examination reveals a defect covered by this warranty, the product will be repaired or replaced. This warranty is in lieu of all other express warranties. To the extent permitted by law, all implied warranties are limited to the duration or this warranty.

CRP shall not be liable for any incident or consequential damages. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above may not apply to you. This warranty gives you specific legal rights, and you may have other rights, which vary, from state to state.

HEAVY DUTY KEYLESS DOOR LOCKS, DIGITAL KEYPAD LOCKSETS AND DEADLOCKS WARRANTY

1. CRCODE007, CRCODE101, CRCODE200 SERIES KEYLESS DOOR LOCKS
   Goods are warranted to be free from manufacturing defects in material and workmanship which carries a ONE YEAR Limited Warranty on Electronic Series Locks (CRCODE007) and a TWO YEAR Limited Warranty on Mechanical Series Locks (CRCODE101, CRCODE202, CRCODE203, CRCODE204) and its conditions, limits and policies.
2. CR3000, CR6000, CR6100, CR6501, CR9000 DIGITAL KEYPAD DOOR LOCK
   Goods are warranted against defects in manufacture for two (2) years after the date of manufacture. The company makes no other warranty, all implied warranties including any warranty of merchantability or fitness for a particular purpose are limited to the duration of the expressed warranty period as set forth above.
3. ZWDB-10 (Z-wave) DIGITAL KEYPAD DEADLOCK WARRANTY
   Goods are warranted against defects in manufacture for two (2) years after the date of manufacture for mechanical parts and one (1) year for electronic parts. The company makes no other warranty; all implied warranties including any warranty of merchantability or fitness for a particular purpose are limited to the duration of the expressed warranty period as set forth above.

The company's maximum liability hereunder is limited to the purchase price of the products in no event shall the company be liable for any consequential, indirect, incidental or special damages of any nature arising from the sale or use of the product, whether in contract, tort, strict liability or otherwise. Seller's warranty shall not be enlarged, diminished or affected by no obligation or liability shall arise out of Seller's rendering of technical advice or services in connection with Buyer's order of the goods furnished hereunder.

This warranty DOES NOT COVER:

1. Abuse or vandalism
2. Products used in a wrong application
3. Scratches or normal wear in a products finish (Does not cover US10B/613)
4. Products that have been improperly installed or adjusted
5. Any products installed in a hostile environment causing premature corrosion, wear and tear
6. The cost incurred in removing and installing a replacement product. Upon return of defective product to CAL-ROYAL Products, CAL-ROYAL may repair or replace the product or refund the purchase price. CAL-ROYAL is not liable for incidental or consequential damages.

TERMS AND CONDITIONS FOR LITES AND LOUVERS

1. Limited Warranty: Lites and Louver products shall be warranted for a period of five years from the date of the first delivery provided by CAL-ROYAL. The warranty is based upon the product being used with the application of the hardware for which it was designed and that it meets the standard industry specifications provided by CAL-ROYAL, if any, so as long the products are installed and used as followed, and are free from defects in material and workmanship. This warranty is limited to the replacement or repair at the option of CAL-ROYAL.
2. CAL-ROYAL will not be subjected to any other or future liability and claims for defects and damages occurred from improper installation, adjustment, lack of maintenance, accidents, improper shipping and handling, use with unauthorized parts, or inappropriate product specifications. CAL-ROYAL will not be responsible for the costs of replacement or repair performed other than in accordance to this warranty. No other warranty indicated or implied is valid.
3. The Purchaser agrees to pay CAL-ROYAL all sums properly invoiced to Purchaser for the products that are absolute and unconditional. Payments that are due by the Purchaser shall not be withheld, or delayed in any under circumstances.
4. Claims: Any claim submitted by the Purchaser with reference to the products shall be considered waived by the Purchaser unless submitted in writing in accordance to this paragraph. Upon receipt of the products, the Purchaser shall inspect it immediately, prior to any installation or use of such products. Any products that are subject to claim for defects or shortages, the Purchaser shall provide a written notice to CAL-ROYAL within fourteen days after the Purchaser's receipt of shipment. Otherwise, the products shall be deemed finally accepted and inspected by the Purchaser.
5. Additional Terms: Acceptance of the products shall be limited to the terms and conditions that are stated herein. Any terms and conditions included in the Purchaser's purchase order or acceptance that are in addition to, or are in conflict with, the terms and conditions stated herein shall not become a part of the agreement between the Purchaser and CAL-ROYAL unless approved and confirmed by an authorized officer of CAL-ROYAL.
6. Glazing products, and Glass replacements are not included in this warranty.

TERMS AND CONDITIONS FOR SLIDING DOOR HARDWARE

Limited Warranty: SDH and BDH Series, Sliding Door Hardware products shall be warranted for a period of five years from the date of the first delivery provided by CAL-ROYAL. The warranty is based upon the product being used with the application of the hardware for which it was designed and that it meets the standard industry specifications provided by CAL-ROYAL, if any, so as long the products are installed and used as followed, and are free from defects in material and workmanship. This warranty is limited to the replacement or repair at the option of CAL-ROYAL.